



PracticeNews

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ISSUE 5



Team News

We are delighted to welcome dental nurse Lucy who joined the team in 2017. Lucy has many years experience in a busy general practice. She is excited to join the team and get to know our patients and provide the best care she can.

We have also welcomed two new receptionists, Danielle and Kelley. Danielle joined the practice in August after working in a small local practice as a practice manager. Her experience is already proving hugely beneficial in enhancing patient experiences. Kelley joined in November having previously been a treatment coordinator. Her extensive knowledge base of treatment options will continue to ensure our patients are well informed.

We are pleased to welcome back Katie and Stephanie from maternity leave. Stephanie welcomed a beautiful baby boy Aubrey in April.

Hannah is now a permanent member of the team, having provided invaluable cover during Stephanie's maternity leave.

Rob is busy writing his dissertation to complete his MSc in Dental Implantology at the University of Bristol this summer.

We have said a sad goodbye to our main receptionist, Trudi, who has swapped organising our dentists to managing builders on her cottage renovation project in Dartmoor. She will be greatly missed and we wish her the best of luck!

New Treatment Payment Plan

We offer 0% interest free finance for treatments over £750. Terms and conditions apply. Please speak to Danielle or Kelley for details.

- Treatments available:**
- General Dentistry
 - Cosmetic Dentistry
 - Sedation
 - Implant Treatment
 - Endodontics (Root Canal Treatment)
 - Orthodontics (Braces)
 - Periodontics (Gum Treatment)
 - Hygiene Therapy
 - Facial Aesthetics

Opening Hours

Monday	8.30am - 6.45pm	Thursday	8.30am - 5.30pm
Tuesday	8.30am - 5.30pm	Friday	8.30am - 5.30pm
Wednesday	8.30am - 6.45pm	1st Sat. of mth.	9.00am - 1.00pm

Hygienist Availability

We are now able to offer Hygienist appointments on alternate Mondays until 6.00pm with Hannah.

Stephanie's hours on Wednesday and Fridays are 9.00am until 5.00pm. Sharon's appointment book remains open 8.30am until 5.00pm on Thursdays.

Refurbishment

We have now completed the modernisation of our reception and waiting areas.

We are all enjoying our new space and the changes are enabling Danielle and Kelley to provide a more efficient experience and deliver a smoother patient journey to our patients.

Emergency Cover

If you require an emergency appointment during the evening, weekends or national holidays please dial: 0777 094 1848 (before 9pm) - This is a Private Service, alternatively NHS services are available - for this service please dial 111.

Recent Patient Testimonials

"Very efficient dentists, Very friendly receptionists, waiting room pleasant and clean"

"All Staff are wonderful and professional"

"Thank you Annie for my three new teeth. It's as though I have had them all of my life"

"Very nice to meet Sharon the hygienist and she made the experience comfortable"

"Thank you to Ediz and his nurse for my implant work, I appreciate the skills and expertise"

"Thank you all for being so lovely"

"My young children are happy here and think the dentist is good"

Dentists

Annie Whitby
Ediz Cakin
Katie Bynoth
Robert Tyrrell

Hygienists

Sharon Allen
Stephanie Sherwood
Hannah Mundy

Endodontist

Jonathan Cowie

Periodontist

Roger Yates

Practice Manager

Julie Niblett

Practice Co-ordinator

Danielle Morrish
& Kelley Blair

Nursing Team

Carol Tyler
Angela Noto
Joanne Skeates
Courtney Wilcox

Courtney Yiasoumi
Becky Jenkins
Lucy Thorne